**Queries raised during pre-bid meeting held on Sept 25, 2013 at BPPI,
IDPL Corporate office Complex, Gurgaon and replies thereto**

S. No.	Query/Clarification	BPPI Comment
1	**Time Frame:** Time frame of one month for completion to be increased. It was suggested by bidders to increase it to 3-6 months.	To be completed in 2 months and should be made operational. STQC certification should be taken up by end of third month
2	**Eligibility conditions**: Is minimum requirement of 1 similar project for state/central Govt/PSU only or India or similar projects done overseas can be considered.	No alteration in the eligibility conditions. Only valid for projects done in India
3	If bidder has experience of implementing 4 modules out of 5 modules as required by BPPI, can they Bid	No.
4	Audit issue: Who will bear cost of Audit of software.	It is part of scope of services and should be included in Financial Bid
5	Whether STQC audit process start after UAT and pilot implementation?	Yes
6	**Ownership of Source code**: Is cost of source code will have to be included in Financial Bid document	Yes
7	**Hardware requirement:** Cost of hardware will be borne by BPPI but recommendation will be	Yes

	provided by bidder.	
8	Total Cost of ownership: BPPI not mentioned which technology /platform required for software	BPPI wants complete solution at lowest financial implications. Vendor has to decide and quote.
9	Licensee cost: How many user licences will be required.	Unlimited
10	For Security and Disaster Recovery:	Page 7 in security and Disaster recovery--- word "provide" should be read as "support" by the bidder
11	Content of procurement: Who will give forecast for quantities required? Forecast requirement	1st year quantities already provided by BPPI. 2nd year to be generated by software. It has to be interfaced with supply chain management system to be taken by BPPI separately.
12	Are digital signatures required by rate contract parties? Is e-tendering will be part of software solution	NO
13	Is onsite manpower required for first year (full time).	Yes
14	Point 7.1: Business process re-engineering.	To be removed from EOI. Not required
15	Automatic ordering feature required or not?	Suggested re-ordering quantities for each item automatically. However, BPPI will reserve right to place purchase order

16	Will there be Price negotiation with L2 and L3 to bring them in par with L1 ?	NO
17	Various stages of payment: Can we make time frame for each stage of payment OR if project is finishing in one month.	Payment system to be followed remains same.
18	Email addresses for further clarifications	Mr. K Chopra, OSD, ceo.bppi@gmail.com
19	Can EMD be paid by way of bank	No. It has be paid in shape of draft
20	Form F for financial bidding	Bidders are requested not to quote for the CMC charges as per the format published in the EOI. Separate Financial Bid Formats will be provided after Technical bid evaluation to successful bidders with the detailed functional requirements & scope of services.
21	Central warehouse information system	"Receipt should be read as "Receipt from warehouse". "Issues" should be read as "Issued to C&FA agents
22	Extension of last date	Last date of receipt of Technical bids will be 10th October
23	Who are all the stakeholders for the envisaged solution i.e. whether it is expected to provide all the Suppliers, Laboratories etc. To access the software and submit information online. Or whether these inputs will be done by authorized persons of the BPPI only	All stakeholders will access the software and submit information online.

24	Will BPPI procure the Annual Technical Support for the respective software products during the period of maintenance	NO
25	How many users need to be trained on the solution and whether training facility provided by BPPI	Minimum 5 users needs to be trained of BPPI. Training place will be provided by BPPI.
26	How many persons are to be trained on system administration	5 persons
27	Whether training is planned to be at a central location?	Yes, at Gurgaon Head office
28	What is the scope maintenance? Is it bug fixing only, or it is expected to make modifications on the software based on changes/modifications to processes based on operational requirement of BPPI.	Based on operational requirements of BPPI
30	If modifications are expected, then how is it quantified? Is it expected to quote based on a Man Month or is it expected to quote a lump sum per annum	This is part of scope of services
31	Details of expected volume of transaction with system	Details available in EOI
32	Is firm registered with NSIC(National Small Scale Industries Corporation) is exempted from payment of Earnest Money and Tender fee	Yes